



# AIP 14 Update

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## *Class V Distribution Performance Metrics*

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# Tasks

- Coordinate necessary actions to develop, implement and maintain an end-to-end Distribution Performance Metrics Collection and Evaluation process
  - **Establish program baselines**
- Monitor AA&E logistics chain performance
  - **Refer actions to improve performance**
  - **Ensure compliance with established business rules to the appropriate component when performance metrics indicate need for improvement or enforcement**



# Key Participants

- OSD/Services/COCOMs/Joint Staff/Joint Munitions Command
- We need input on what high-level metrics are important to measure
  - **What does the COCOM need to measure to ensure support to the warfighter?**
  - **What needs to be measured to ensure safety and security?**
  - **Currently measuring Customer Wait Time**
    - **Defined as “A measurement of the total elapsed time between the issuance of a customer order and acknowledgement of receipt”**
    - **Is this important in gauging overall health of ammo distribution?**
  - **What is important to measure?**
  - **What is the source of the data?**



# Next Steps

- Please provide inputs on measures and sources of data to  
Lt Col Valerie Simons ([valerie.simons@hq.transcom.mil](mailto:valerie.simons@hq.transcom.mil)) or  
Mr. Fred Posten ([wilfred.posten@hq.transcom.mil](mailto:wilfred.posten@hq.transcom.mil)) by  
15 Feb
- USTRANSCOM will gather inputs and begin the vetting process